ANNEX B – Recipients of the Caring Commuter Award, Caring Commuter Champion (Inspirer) Award and Caring SG Commuters Partners Award

CARING COMMUTER AWARD 2026

Caring Commuter Award 2026 was presented to three commuters in recognition of their acts of care towards fellow commuters at the award ceremony held on 21 November 2026.

Richard Magnus Award for the Outstanding Caring Commuter

This year, Mr Isaac Goh Xuan Qi was awarded the "Richard Magnus Award for the Outstanding Caring Commuter" for Caring Commuter Award 2026. Isaac helped clean up a fellow commuter's vomit on the train, using his own belongings and items from others, and cared for the commuter before continuing his journey.

Caring Act	Winners
At around 8pm on 20 February 2026, Mr Isaac Goh Xuan Qi was travelling on the North-East Line train towards Punggol when he noticed a Chinese man in his 50s vomiting two seats away. Without hesitation, Isaac emptied the contents of his plastic bag and used it to clean the mess, with tissue paper and wet wipes handed to him by fellow commuters. Kneeling on the train floor, Isaac did the cleaning quietly until the area was largely cleaned up. Isaac spoke to the man, comforted and assured him. They parted ways after arriving at their station. Later, Isaac happened to encounter the man again at a toilet in a nearby shopping mall. The man was still vomiting. Once again, Isaac stepped forward and offered water from his own bottle to help the man feel better.	Mr Isaac Goh Xuan Qi

Commendation Award

The Commendation Award was awarded to Mr Presivan Kummaran and Mr Tan Jia Le, Ivan.

Caring Act	Winners
On 7 March 2026, Mr Presivan Kummaran noticed an unconscious woman surrounded by a crowd at Little India MRT Station on the North-East Line. When station staff arrived at the scene, and called for first aiders, he stepped forward to assist. Working with station staff, he helped move the woman by wheelchair to the Passenger Service Centre (PSC)'s resting area, away from the crowd. While waiting for an ambulance, he rubbed her lower legs and palms to keep her warm and applied	Mr Presivan Kummaran

pressure to her neck in an attempt to help her regain consciousness. He continued attending to her until she gradually regained consciousness and her condition improved. Presivan left only after she was conveyed to the hospital.	
On 9 January 2026, Mr Tan Jia Le, Ivan saw an elderly woman fall at Ang Mo Kio Bus Interchange. Ivan quickly helped the elderly woman to a nearby chair. When he noticed that the elderly woman's eyebrow was bleeding, he used tissue to help stop the bleeding. When the bus interchange staff arrived with a first aid box, Ivan switched to a gauze. Ivan soon noticed that there was bleeding on the elderly woman's hand and advised her husband to apply the gauze to stop the bleeding. While waiting for the ambulance, Ivan engaged the elderly woman in conversation, and she remained conscious throughout the incident. Ivan left the scene only after she had been taken to the hospital.	Mr Tan Jia Le, Ivan

Introduced in 2019, the Caring Commuter Award recognises commuters who have demonstrated acts of care towards fellow commuters during their daily journeys. The award aims to raise awareness of caring behaviour and inspire more commuters to step forward to assist those in need. Past recipients of the Caring Commuter Award can be found at www.caringcommuters.gov.sg/get-involved/caring-commuter-awards.

Nominations for the Caring Commuter Award 2026 were open from 1 April to 30 June 2026. The nominations were subsequently evaluated based on criteria such as the impact of the act of care on the person being assisted, the effort undertaken by the caring commuter, and the circumstances surrounding the act.

CARING COMMUTER CHAMPION (INSPIRER) AWARD 2026

The Caring Commuter Champion (Inspirer) Award honoured 9 Caring Commuter Champions who actively championed the Caring SG Commuters Movement within their communities and workplaces. These "Inspirers" were recognised for their dedication in promoting a gracious, caring and inclusive commuting culture for all. The recipients comprise five members of the public and one representative from each of the four public transport operators. Through volunteering, public outreach and sharing their experience and knowledge, they have helped promote a more gracious, caring and inclusive commuting culture.

Members of Public
Ms Lim Eng Gek

A retiree who demonstrates strong involvement by attending activities spanning learning journeys, bus safety talks, roadshows/ events, and who also assisted commuters during a train disruption in September 2024.
Mr Francis Yap A passionate volunteer since 2024, 70-year-old Francis is a working adult who has enthusiastically participated in activities from learning journeys, roadshows and an assembly talk with Opera Estate Primary School.
Mr Loh Wai Poon A dedicated volunteer since 2020, 72-year-old Wai Poon is a retiree who joined various activities from learning journeys, bus safety talks and roadshows/events.
Mr Alex Yap Actively volunteering since 2021, Alex is a working adult and has also served as a pioneer Transport Ambassador (TA) since the scheme started December 2025. He was deployed to Jurong East station to support operations during a train disruption in September 2024, and has actively supported community outreach activities such as learning journeys with seniors and students.
Mr Jee Su Giam An active volunteer since 2025, Su Giam is a working adult who joined various activities and helped promote Caring Commuter initiatives such as the Helping Hand Cards scheme and bus safety tips among residents through his grassroots connections.
Public Transport Operator Staff
Ms Leong Yeap Choo (SBS Transit) A dedicated staff who actively upskills to support vulnerable groups and brings the knowledge with her when she volunteers in the community. She also exemplifies genuine care by proactively offering emotional support to those in need.
Mr Galliano Emam Haiqal Bin Maxwell (SMRT) A Bus Captain who engages students on caring commuting through school assembly talks and interactive sessions, draws on frontline experience to inspire young commuters, and consistently demonstrates caring values in his daily work.
Mr Lucas Kwan Wei Jie (Tower Transit Singapore) A strong advocate for inclusivity, he trains students and the public to assist visually impaired commuters confidently. He collaborates closely with SAVH and uses hands-on approaches to inspire a more caring commuting culture.

Mr Ang Lye Heng Andy (Go-Ahead Singapore) An experienced ex-bus captain with valuable frontline knowledge, he provides practical ideas and perspectives on how commuters can better extend care and assistance to fellow passengers, particularly those who may require additional support.

CARING SG COMMUTERS PARTNERS AWARD

The Caring SG Commuters Partners Award recognises partners that actively support the Caring SG Commuters Movement and contribute towards promoting a caring commuting culture and raising awareness of the needs of different commuters. This year, the award was presented to Opera Estate Primary School.

Award Recipient
Opera Estate Primary School has been partnering the Caring SG Commuters movement since 2023, empowering 500 Primary 6 students over the years to become active contributors to a more compassionate society through a hands-on approach. Students first attend an assembly talk to learn practical skills to support commuters who may need assistance, such as wheelchair users and individuals with visual and hearing impairments. They then participate in a hands-on session to conceptualise and design collaterals, such as postcards, drawstring pouches and tissue packs, incorporating caring messages that reflect the values of graciousness learnt through the programme. To put these values into practice, students personally distribute their self-designed collateral to members of the public at various MRT stations and bus interchanges, bringing the messaging directly to commuters.

Since 2024, the Caring SG Commuters Partners Award recognises and appreciates partners who have actively championed the Caring SG Commuters movement and made valuable efforts and contributions to spreading its message to members of public. These partners have worked hand in hand with the Committee over the past years on co-creation initiatives to promote and cultivate a caring commuting culture on public transport among the commuters, and to raise awareness on the needs of different commuters. Past recipients of the Caring SG Commuters Partners Award can be found at www.caringcommuters.gov.sg/get-involved/caring-sg-commuters-partners-award.